Revolutionizing Screening for *Dunavant Logistics Group*

How Spot Screening eliminated inefficiencies, consolidated vendors, and delivered a night-and-day support experience for Dunavant Logistics Group.

CHRIS, SAFETY DIRECTOR — DUNAVANT LOGISTICS GROUP

"We have been extremely happy with the dedicated support, ongoing calls, and tailored approach from Spot. It is night and day from what we experienced with our previous provider."

Client Overview

Dunavant Logistics Group is a full-service logistics and transportation provider committed to operational excellence and the safety of their people. However, their previous background check and occupational screening processes were plagued by inefficiencies, slow turnaround times, and disjointed support models.

Challenges

Dunavant approached Spot Screening with five distinct pain points that were wasting time, straining internal resources, and jeopardizing candidate experience.

01	**Slow turnaround times on background checks — averaging 4 days per order**
02	**Limited clinic options for occupational and DOT testing**
03	**Multiple vendors creating complexity, confusion, and duplicated work**
04	**Complicated portal interface causing delays and frustration across teams**
05	**Lackluster support model resulting in unanswered questions and lost candidates**

Spot Screening's Solution

SPEED

Dramatic Reduction in Turnaround Times

Background checks that once took 4 days are now completed in 6–8 hours through Spot Screening's streamlined approach and integrated workflows.

CONSOLIDATION

Single Portal for Everything

Dunavant now orders background checks, FMCSA/DOT searches, and occupational tests from one user-friendly portal, eliminating internal complexity and fostering synergy between recruiting and safety teams.

SUPPORT

Dedicated Account Management

Dunavant benefits from a dedicated account manager, an immediate-response support team, and a dedicated occupational testing specialist for clinic and DOT testing inquiries.

INTEGRATION

Seamless ATS Integration

Spot Screening's portal integrates directly with Dunavant's ATS, enabling report access, record reviews, and status checks without leaving the candidate's profile.

OCCUPATIONAL TESTING

Post-Accident Clinic Network

A curated group of post-accident clinics was established — including Concentra and 100+ others — providing both drug testing and medical care wherever Dunavant drivers operate.

CUSTOMIZATION

Tailored to Dunavant's Needs

Every solution was built around Dunavant's specific operational requirements — not a one-size-fits-all package. Spot Screening adapted its services at every level.

Results

TURNAROUND TIME

6–8h

Background checks that previously took 4 days are now returned same day, accelerating the hiring pipeline.

COST SAVINGS

30%+

Reduced rates combined with the elimination of a costly DOT Compliance/Occupational Testing vendor cut overall spend by more than 30%.

WORKERS' COMP

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Faster access to medical care and the ability to direct drivers to convenient, vetted facilities has reduced workers' compensation claims.

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Conclusion

Spot Screening's comprehensive solutions and personalized approach transformed Dunavant Logistics Group's screening process from end to end — driving efficiency, meaningful cost savings, and a support experience that feels like an extension of their own team. This is one of many carriers Spot Screening serves every day.

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